|  |  |
| --- | --- |
| Victoria Hawker | horizontal line  **Victoria Hawker**  59 Clinton St Apt. 2  Toronto Ontario  M6G 2Y4  647 869 1737  hawkervictoria@gmail.comhorizontal line |
| **ㅡ**  **Skills** | Over 7 years in the restaurant Industry. Certified Trainer for FOH at Lonestar. Smart Serve certified and proficient in Vexlor POS system and Silverware POS. Thrive underpressure while maintaining efficiency and excellent quality customer service. Over 19 years in customer service. horizontal line |
| **ㅡ** **Experience** | Firkin on Harbour/ Bartender, Server 2017 to present, Harbour and Yonge  Shift leader, delegated and supervised side duties to other servers.  FOH opener and closer, set-up and take down for bar and dining room.  Trained new FOH employees with specs, standards and practises.  Multi faceted on bar and on the floor. Lonestar Texas Grill/ Bartender, Server and Host2012-2017, King and Simcoe, Front and Simcoe Maintained running the bar, outer cocktail section and service bar simultaneously.  Shiftleader, overseeing and managing other servers side duties/sections.  FOH opener and closer, set up and closed down dining room and bar.  Barback, completed bar prep duties and diligently kept restaurant clean. Custom Catering / Server 2010 - 2011, Alliston ON Serving buffet, plated dinner and 'horderves for special occasions. Training and team strategizing. Greeted guests and set up and took down events. Kitchen prep and upkeep. Aya Kitchens of South Simcoe/ Receptionist and Sales2010 - 2011, Alliston ON Trained and managed hiring process. Put together informational packages, educating clients on products, and assisted in client purchase sign-off agreements.  horizontal line |
| **ㅡ** **Education** | Ontario College of Art and Design/ Bachelors of Design 2008 -2013, TORONTOHumber Institute of Technology and Advanced Learning/ Fashion Arts Diploma 2004 -2005, ETOBICOKEhorizontal line |
| **ㅡ** **Awards**References | Received employee of the month of September 2018 at Firkin. Received employee of the month for July 2017 at Lonestar. Received Bartender of the Year for 2016 at Lonestar. Received the front of the house employee of the year award for 2015 and 2014 at Lonestar.  Jennifer Nucci (416 )829-5710  Kyra Kratzmann (416) 278-7780  Andrew Jackson (905) 999-0255 |

Amy Woodhouse (416) 910-4701

Jesse Freeman (416) 994-8530

Nicole Dean (647) 631-2339